



CHAMPLAIN COLLEGE | STILLER SCHOOL OF BUSINESS

David L. Cooperrider  
CENTER FOR APPRECIATIVE INQUIRY

**The International Society for Organization Development and Change  
&  
David L. Cooperrider Center for Appreciative Inquiry  
present**

**ISODC & CCAI Information Exchange Conference  
May 17 – May 20, 2017  
Champlain College Campus  
391 Maple Street, Burlington, Vermont  
S.D. Ireland Center For Global Business & Technology  
Room 114**

**Purpose:** To identify ways professional organizations can flourish through trust and collaboration. We will:

- Explore latest global research and best practices in fields of trust and collaboration
- Discuss what it means “to flourish” and how that correlates to trust and collaboration
- Generate new possibilities for individuals, groups, and organizations to flourish
- Discover how we might evolve our own practices to further our own flourishing and help our organizations flourish.

**Keynoter  
Lisa Rees**

Lisa Rees works for the U.S. Citizenship and Immigration Services (USCIS) as a leadership coach specializing in emotional intelligence and appreciative inquiry. She has worked for USCIS since 1987. She also is the owner of LTR Leadership. Lisa serves as Vice-Chair of the Vermont Federal Credit Union and is a Director of the Vermont Federal Executive Association. She is also an active member of the Colchester-Milton Rotary. Lisa received her Associates in Accounting and Bachelors in Management from Champlain College and her Master's in Public Administration from Norwich University. She is certified in Appreciative Inquiry and Emotional Intelligence, is a Certified Government Financial Manager and a Certified Leadership Coach. Lisa lives in Milton, VT with her husband, Grant, and their super spoiled dog, Belle. She is an avid volunteer and loves playing golf, working out and spending time with family and friends. Lisa will share her thoughts on the topic of:

**Leading Change in a Bureaucratic Landscape:  
Building Trust and Collaboration in Uncertain Times**

We live in tumultuous times that change rapidly and unexpectedly. To be effective, leaders must be able to navigate choppy waters without being swept away. Often emotions, egos, agendas, politics, personalities, beliefs and assumptions get in the way – making leading change *almost* impossible. Therefore, it is critical that leaders learn new ways of engaging, communicating, and collaborating. Lisa will candidly discuss the challenges that prevent us, and the organizations we serve, from leading change. She will share strategies for embedding positivity in unlikely places.

## Agenda

### Wednesday 7:00pm-9:00pm (Fireside Lounge – IDX Building)

- Heavy hors d'oeuvres and pay-as-you go beer and wine
- Pre-registration
- Welcome: Roland Livingston, President ISODC & Lindsey Godwin, Director CCAI

### Thursday 8:00am-5:00pm (Champlain College, S.D. Ireland, Room 112)

- 8:00 – 9:00 Registration / Continental Breakfast  
9:00 – 9:15 Welcome (Roland Livingston & Lindsey Godwin)  
9:15 – 9:45 Meet & Greet: Synchronicity Connections (William)  
9:45 – 10:30 Keynote Speaker - Lisa Rees, Leadership Coach at U.S. Citizenship and Immigration Services, and Owner LTR Leadership Description  
10:30 – 10:45 Break  
10:45 – 12:00 High Quality Connections Exercise (Kim Barker, William Hancy, Lindsey Godwin)  
12:00 – 1:00 Lunch  
1:00 – 5:00 Flourishing Exchange: Evidence & Patterns\*
- **1:00-1:30 – Cecile G. Betit** – “A Few Thoughts on the Infrastructure of Collaboration and Trust”
  - **1:30-2:00 – Jerry Glover** – “ISODC Professional Development Cooperative Opportunity”
  - **2:00-2:30 – Mambo Mupepi & Jean Essila** – “Sustaining Productivity Artlessly & Co-constructing Desirable Performance”
  - **2:30-3:30 – William Hancy & Janis Cooper** – “Viewing Trust Through an Appreciative Lens: lessons from Collaboration in Nature”
  - **3:30-4:00 – Brent Green** – “Leadership, strategic wellness”
  - **4:00-5:00 – Francois Heon** – “The Yin and Yang of Leadership and the Power of Collaboration”
- 5:00 **Adjourn / Dinner on own**

### Friday 8:00am -3:00pm (Champlain College, S.D. Ireland, Room 112)

- 8:00 – 9:00 Continental Breakfast  
9:00 – 9:30 Opening Ritual (Lindsey Godwin)  
9:30 – 12:00 Flourishing Exchange: Evidence & Patterns – Presentations
- **9:30-10:30 – Patricia Roeding** – “Culture ... A New Design Intelligence for Learning and Working Together”
  - **10:30-11:00 – Jeanne Maes & Roland Livingston** – “Leadership – The Disciplined Pursuit of Less”
  - **11:00-11:30 – Kim Barker** – “Global Communication and Cultural Competence: 7 Micro-cases for Today’s World”
  - **11:30-12:00 – Jennifer Evans** – “Diary of a Positive Deviant – Building a Positive Culture From the Bottom Up”
- 12:00 – 1:00 Lunch  
1:00 – 3:00 Flourishing Exchange: Evidence & Patterns – Presentations
- **1:00-2:00 – Timothy Van Ness** – “The Connected Communicator”
  - **2:00-2:30 – Rune Gulev** – “Three Instances of How High Trust Levels Have Had Positive Repercussions”
  - **2:30-3:00 – Newell Eaton** – “Teaming on the Fly”
  - **3:00-5:00 – Professional Development Workshop** – ICCM 1008 Leading Teams and Collaboration (Jerry Glover) – Open to Pre-paid Attendees only

**Friday 4:45pm -7:30pm (Local Event)**

4:45 – 5:00 Meet to coordinate transportation  
5:00 – 5:30 [Travel]  
5:30 – 7:30 Event

**Saturday 9:00am-12:00pm (Champlain College Campus, S.D. Ireland, Room 112)**

- **9:00-10:00 – Dolores Opon** (Accra, Ghana) – “Hearing faces, seeing voices: An integral collaboration model”
- 10:00 – 12:00 **Action teams**
- Leaders identified
  - Members identified
  - Milestones set
- 12:00 – 12:30 **Wrap-up**

**\* Presenters, please bring your presentation on a thumb drive, to facilitate transitions between sessions.**