

ICCM 1005 Navigating Cultural Differences

Navigating Cultural Differences - ICCM 1005

Participants explore culture influences in professional practices by applying a proven framework and process for understanding, assessing, and reconciling cultural differences. Cases and applied examples are used. The format for this course uses online resources for webinars and group learning projects. Supporting materials and threaded discussions are available on the online course site. Learners benefit from cutting edge learning design using the best of technology and engaging activities.

Participants will learn:

- A proven framework for understanding, measuring, and changing culture.
- Methods for understanding and analyzing cultural differences in diverse settings.
- To identify and reconcile cultural differences in leadership contexts.
- An approach for resolving interpersonal and group conflicts.
- To design change initiatives to fit the expectations of diverse stakeholders.
- To become culturally competent professionals in our global community.

*Reading: **Transcultural Competence: Navigating Cultural Differences in the Global Community.** By Glover and Friedman. 2015. American Psychology Association. This book continues as a resource for the other four courses in the Certificate.*

Faculty for ICCM 1005 Navigating Cultural Differences

Roland Livingston, EdD (facilitator) is an organization development consultant and educator. His work focuses primarily in the areas of leadership, executive coaching, team effectiveness, diversity, and management development processes and services. He has worked extensively in executive coaching, leadership and organizational effectiveness, diversity management, and team building and has provided training and organization development consultation in the United States, Europe, Asia, and the Caribbean. He has provided executive coaching for key leaders in for-profit and non-profit environments.

Jerry Glover, PhD (facilitator) is an author, consultant, and educator whose work has focused on reconciling cultural differences in economic, community, and organizational development. He has advised leaders in culture and change initiatives in 30 nations. His most recent book, **Transcultural Competence: Navigating Cultural Differences in the Global Community** includes an approach to understanding how to create solutions for problems of organizational culture.

Suzanne Sterling, MAOC is recognized for her work in bringing people together and helping them to reconcile differences. She is a consultant in cultural competency, organization and systems change and non-profit governance and operations. Suzanne is the Canadian affiliate at Institute for Culture and Adaptive Leadership and holds a Master of Arts in Organizational Change.

For More Information and Registration

For more information or to begin the registration process, contact iCAL Certificate in Cultural Competence Director Suzanne Sterling at suzanne@culturalovertures.ca. Tuition is \$95 paid during registration.

Important Dates

July 31	Onsite/Webinar session at ISODC meetings and Zoom webinar (3-5 pm Eastern Time)
August 7	Zoom session for coaching virtual learning groups
August 14:	Zoom session for virtual learning groups
August 21:	Zoom session for project reports, course wrap-up, awards of CE credits



Continuing Education Credits are awarded by FIT, HRCI, and SHRM for completing ICCM 1008



Institute for Cross Cultural Management
Florida Institute of Technology

